Year	No. of complaints
2004-05	25265
2005-06	22479
2006-07	21311
TOTAL:	69055

(c) Main reason of these telephone faults is cutting/theft of telephone cables, drop wire break and MCC problem.

(d) Average time taken to remove these complaints ranges between 8 hrs. to 24 hrs.

Building for Post Offices in Jharkhand

†1807. SHRI AJAY MAROO: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the number of post offices being run in rented buildings in Jharkhand and the annual rent paid for these post offices;

(b) whether any scheme has been prepared to provide permanent buildings to these post offices; and

(c) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) The number of Post Offices functioning in rental buildings in the year 2006-07 was 383 for which rent of rupees 24.75 lacs has been paid during the year 2006-07.

(b) and (c) The construction of new departmental buildings on the existing vacant plots is a continuous process and buildings are constructed in phased manner subject to the availability of adequate funds and priority.

Publication of telephone directory

†1808. SHRI SHARAD YADAV: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) since when the practice of publication of telephone directory was started in telephone department in metro cities and what was the purpose behind;

(b) reasons for stopping the publication of the directory; and

(c) steps to be taken to restart this publication?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) Sir, the practice of publication of telephone directory in metro cities was started many decades back because of its general public utility and easy access.

(b) The practice of publication of the telephone directory for fixed line telephones has

† Original notice of the question was received in Hindi.

not been stopped. However, owing to certain reasons beyond control like no response against tender, delay/non supply of directory even after contract being awarded and court/arbitration cases etc., publication of updated directory is sometimes delayed.

(c) Does not arise in view of (b) above.

Routing of international calls

1809. SHRI N. R. GOVINDARAJAR: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government has taken any measures to control illegal routing of international calls through local lines;

(b) if so, the details thereof;

(c) the details of revenue loss during the last two year due to illegal routing of international calls through local lines, year-wise; and

(d) the number of firms involved in the illegal routing during the last two years and the action taken against them by Government?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) Yes, Sir.

(b) The Government has taken the following measures:

- 34 Vigilance Telecom Monitoring (VTM) Cells have been created under DoT in various Licence Telecom Service Areas and Major Telecom Districts of the country and the VTM cells with the help of law enforcement agencies constantly endeavour to check illegal routing of international calls through local lines.
- Toll free public number 1800-110-420 has been opened, so that general public can help the department, in detection of illegal routing of international calls through local lines.
- Surveillance has been increased to detect the fraud by verifying the bulk booking of telephones and monitoring the call traffic.

(c) The notional revenue loss during the last two years is assessed to be:

Year	Assessed Loss
2005-06	Rs. 116,29,68,369/-
2006-07	Rs. 10,35,66,321/-

(d) The number of set up found involved in illegal routing was:

Year	No. of Set up
2005-06	170
2006-07	50

All the equipment used in the illegal set up are seized by security agencies and FIRs have been lodged against the offenders. Further, the cases are being pursued by respective security agencies.